



भारतीय साधारण बीमा निगम
General Insurance Corporation. Of India

TENDER DOCUMENT

FOR

**Annual Technical Support (ATS) for
IBM WebSphere MQ Processor from Empaneled vendors**



भारतीय साधारण बीमा निगम
General Insurance Corporation of India

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Ref. No. : ITMG/ 93 /2016-17

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Submit before: 28th October 2016-03:00 PM

Web Site download copy →



(please ✓ in the box)



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TENDER DOCUMENT

REQUEST FOR PROPOSAL FOR ATS for IBM WebSphere MQ Processor

SECTION - I

A. INTRODUCTION:

General Insurance Corporation of India (GIC) is a wholly owned Government of India undertaking and has been catering to the needs of Indian General Insurance Industry for the past four decades. GIC of India is currently the designated "Indian Reinsurer" (GIC Re).

B. BROAD REQUIREMENT:

GIC Re is the member of Clearing Corporation of India Ltd. (CCIL) / Clearcorp Dealing Systems Ltd. (Clearcorp) and participates in NDS-OM, NDS-AUCTION, and CBLO and CROMS applications. GIC Re has procured IBM WebSphere MQ Processor 140 units, the messaging software, and mandatory for running these applications. The Annual Technical Support for IBM WebSphere MQ Processor is due for renewal on 1st October 2016.

C. INVITATION:

GIC Re invites bids only from its panel of the following authorized partners for ATS of IBM MQ WebSphere Processor for a period 3 years from 1st October 2016 to 30th September 2019:

- S K International
- Lauren Information Technologies Pvt Ltd
- Tecnic Integration Technologies Pvt. Ltd.
- Softcell Technologies
- KPMG Advisory Services Pvt.Ltd
- SISL Infotech Pvt.Ltd
- Claytronics Solutions Pvt.Ltd
- DataMoto Technologies Pvt.Ltd
- SoftwareONE

D. TENDER DOCUMENT:

The Tender Document (non-transferable) covering eligibility requirements and terms & conditions may be obtained by interested and eligible bidders by downloading from the GIC Re website i.e. www.gicofindia.com, from 7th October 2016 to 28th October 2016.

E. IMPORTANT DATES

Event / Activity	Date / Time
Release of Request for Proposal (RFP)	7 th October 2016
Last Date for Submission of Sealed Tender Bids	28 th October 2016 before 3.00 pm
Opening of Commercial Bids	28 th October 2016 at 4.00pm



SECTION – II

INSTRUCTIONS / GUIDELINES TO TENDER BIDDER

1. BINDING TO ALL TERMS & CONDITIONS:

The Bidders are advised to submit the tender strictly based on the terms and conditions and specifications contained in the tender document including amendments, if any, issued by GIC Re prior to submission of tender. The formats prescribed in the tender documents should be scrupulously followed by the vendors. Tender bids that do not comply with the terms and conditions are liable for rejection.

2. SUBMISSION OF TENDER

The tender offer should be submitted in one sealed envelope super scribed as:

“ATS for IBM WebSphere MQ Processor”

Containing Commercial bid form as per **Annexure I** which has to be initialed by authorized official with company seal.

3. PLACE OF SUBMISSION

The Tender Offer as indicated above should be addressed to Information Technology Management Group and should be deposited in the tender box kept at the following address:-

**General Insurance Corporation of India,
Information Technology Management Group,
1st Floor, Suraksha, 170, J. Tata Road,
Churchgate, Mumbai - 400020.
☎: +91-22-22867118/22867158
E-mail: itmg@gicofindia.com**

Tender Bids should be submitted on or before 03:00 P.M. on 2016. GIC will not be responsible for delay of submission of the tender document under any circumstances. GIC shall not be responsible for delayed delivery or non-delivery of tender bids that are sent by post. If the last date for submission of tender is declared a holiday by the authorities then the tender can be submitted on the next working day before 03:00 P.M.

Last Date for submission of Tender Bids	28th October 2016 – 03:00 PM
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4. OPENING OF COMMERCIAL BID

The Sealed Envelope containing the Commercial bid would be opened at the above address in the presence of those bidders who have submitted the tender bids and wish to remain present. Such authorized representatives should bring a letter on company's letterhead authorizing him/her to attend the opening of the bids.

The authorized representative should bring a letter on company's letterhead authorizing him/her to attend the Commercial bid opening.

5. PROCEDURE FOR PROCESSING THE TENDER DOCUMENT

- a. The commercial bid submitted by the bidders would be evaluated by the Technical Committee of GIC Re.
- b. The bidder with lowest commercial cost will be identified as the successful bidder.

Any commercial bid incomplete in any respect or deviating from the specified format would not be considered.

If there is a discrepancy between the sum of line items and the total price in the commercial bid, the sum of line items shall prevail and GIC shall correct the total price.

If the bidder does not accept the correction of errors, his bid shall be rejected.

This procedure is subject to changes and the procedure adopted by GIC Re for opening the tender shall be final and binding on all the parties.

6. REJECTION OF TENDERS

The tender is liable to be rejected due to any of the following reasons:-

- a. If it is received after the expiry of the due date and time.
- b. If it is not received in sealed condition.
- c. If the bid is conditional.
- d. If it is not in conformity with the instructions mentioned herein.
- e. If it is not properly signed by the tender bidder as required.
- f. If it is incomplete including non-furnishing of the requisite documents.
- g. Any billing linked to GIC Re's Assets and/or Revenue will disqualify the bidder.

GIC reserves the right to reject the tender without assigning any reasons whatsoever and the decision of GIC would be final and binding and no communication would be entertained in this regard.

7. VALIDITY OF TENDERS

Bids should be valid for acceptance for a minimum period of at least 60(Sixty) days from the date of opening of tender. The validity may be extended by mutual consent. Offer with lesser validity period would be rejected.

8. PROOF OF ENTITLEMENT

The successful bidder should provide the IBM Proof of Entitlement (PoE) certificate for software products within 3 – 4 weeks from the date of acceptance of Purchase Order (PO). MAF (Authorization letter from IBM) is also required.



9. GENERAL TERMS

- a. The prices quoted in bid should be valid for 60 days.
- b. The contract shall be in force for a period of 3 years, however the contract can be extended further as mutually decided by GIC and selected bidder.
- c. If at any point of time, the services of vendor are found to be non-satisfactory the contract will be terminated, giving 02 (Two) months' notice in advance.
- d. The Vendor will not sub-contract or permit any personnel other than vendor's own employee/engineers to perform any service or other activities required by GIC.
- e. The Corporation reserves the right to accept/reject in part or full any quotation without assigning any reason.
- f. Any dispute arising out of or relating to this enquiry shall be deemed to have arisen in Mumbai City and is subject to adjudication of Mumbai Courts.
- g. The tender should reach ITMG department within the date and time mentioned. Further, no responsibility will be taken for postal delay or non-delivery, non-receipt of the quotation.
- h. Efficient and prompt after sales service from the vendor is expected.
- i. Any quotation not complying, partly or wholly, with these terms and conditions will be liable for rejection.

10. PRICE

- a. Price quoted shall be in Indian Rupees.
- b. The vendors should quote only the base price. All applicable taxes/Octroi will be paid as actuals. Octroi charges would be paid, wherever applicable and would be reimbursed on production of actual documents.
- c. There shall be no escalation in the prices once the prices are fixed and agreed to by the Company and the vendors. But, any benefit arising out of any subsequent reduction in the prices due to reduction in duty & taxes after the prices are fixed and before the agreement should be passed on to GIC Re.

11. PAYMENT TERMS

- Annual Payment in advance for licenses on delivery and submission of POE.

12. DELIVERY SCHEDULE

2 – 3 weeks from the date of acceptance of the Purchase Order (PO).



Annexure-I

Commercial Bid

Product: IBM WebSphere MQ Processor Value Unit (PVU)
SW Subscription & Support **RENEWAL**
Period from **1.10.2016 to 30.09.2019.**

Site No. **7715070**

Part No. **E0256LL**

Description	Qty	1 st Yr Price (A)	2 nd Yr. Price (B)	3 rd YrPrice (C)
License Component (86%)	140			
Subscription & Support Component (14%)				
Total Amount				
Grand Total(A+B+C)(in Rs)				

PRICE

The price shall be all basic exclusive of sales tax/value added tax & service tax, other duties & taxes if any levied in future, including state levy which would be reimbursed time to time on clearance as per accounts/finance department approval.

Place: _____

Date: _____

Signature: _____

Name : _____

Designation: _____

Company Name & Stamp: _____