

ACTION HISTORY OF RTI REQUEST No.GICOI/R/2019/50026				
Applicant Name		TARACHAND M GALA		
Text of Application		<p>1. Normal time limit, within which National Insurance co. shall issue the Renewed Insurance Policy on receiving/realizing the renewal premium. 2. Normal time limit within which National Insurance Co shall ACTUALLY PAY the Claim Amount INTO BANK ACCOUNT OF the Policyholder, 3. Rate of Interest to be paid by National Insurance company in case of delay in payment of claim amount. 4. Reason recorded by Branch No. 240201 of National Insurance Co. Ltd. for not issuing me the RENEWED Policy after receiving renewal premium of my Old Policy No. 240201501710001019. 5. In case of issuance of renewed policy, provide proof of dispatch and proof of delivery of said insurance policy. 6. Reason recorded by Branch No. 240201 of National Insurance Co Ltd for NOT PAYING CLAIM AMOUNT till this date for my CLAIM NO. 240201501993118481 settled on 06.03.19 7. Total Amount of Interest due to me on delayed payment by Br No 240201 of NIC Ltd. 8. Total number of policies NOT ISSUED SO FAR by Branch No. 240201, belonging to KVO - Sanjivani Group, since its renewal premiums accepted in August 2018. 9. Total Number of Claims belonging to KVO-Sanjivani Group, Mumbai which are accepted and approved by Br No 240201 between 01.04.18 to 31.03.19 BUT not paid within prescribed time as per Citizen charter and also IRDA guidelines. 10. Total Amount of Claim (in figures) i.r.t. information at Sr. 9 above.</p>		
Reply of Application				
SN.	Action Taken	Date of Action	Action Taken By	Remarks
1	RTI REQUEST RECEIVED	15/05/2019	Nodal Officer	
2	REQUEST FORWARDED TO CPIO	16/05/2019	Nodal Officer	Forwarded to CPIO(s) : (1) Chandra Iyer
3	REQUEST TRANSFERRED TO OTHER PUBLIC AUTHORITY	16/05/2019	Chandra Iyer- (CPIO)	1) National Insurance Company Limited : Dear Sir / Madam, The information sought by the Applicant vide this RTI Application pertains to your Organisation and therefore this Application is transferred to New India under 6(3) of RTI Act 2005. Regards, Chandra Iyer CPIO
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